



## **FACILITY MANAGEMENT**

# **Future Proof Your Facility**

We handle the complexities of facility management so your business, brand, and property are protected. From day-to-day operations and equipment maintenance to long-term planning, we ensure your facilities run smoothly, stay compliant, and maintain your reputation. Our proactive approach anticipates issues and supports your goals across Canada.

### **STAY AHEAD OF MAINTENANCE**

We resolve issues early, cutting downtime and costs while extending asset life.

### **COST-EFFECTIVE, HANDS-ON SERVICE**

Our national network means better pricing and local attention at every site.

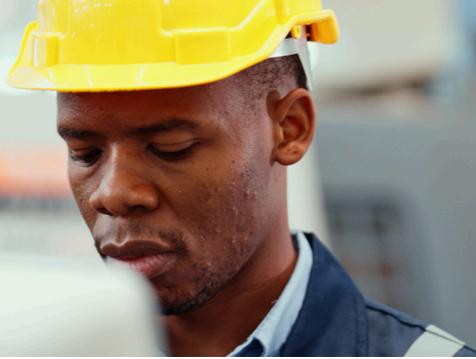
### **LEASE COMPLIANCE, SIMPLIFIED**

We handle building upkeep to meet your lease, all through one clear point of contact.

### **PREVENTION AND PROTECTION**

We manage risks—protecting people, property, and your peace of mind.

**LANDMARK**



## OUR SCOPE OF SERVICES

# Facility Projects, Handled Coast to Coast.

### CORE FACILITY MANAGEMENT SERVICES

This is the foundation of our work. We manage the essential building blocks of your property to keep everything safe, functional, and looking its best.

#### BUILDING SYSTEMS

- **Roofing:** We track leak history, perform thermography scans to find hidden moisture, clear debris and snow, and handle replacement quotes.
- **HVAC:** We manage regular inspections, filter changes, repairs, unit replacements, system balancing, and budget planning for future needs.
- **Plumbing:** We oversee backflow inspections, drain clearing, hot water tank maintenance, and pump checks.
- **Electrical:** We maintain lighting, signage, generators, chargers, and heaters to keep the lights on and systems powered.
- **Fire & Life Safety:** We coordinate sprinkler and alarm checks, manage extinguishers, run drills, and follow up on any deficiencies.
- **Security:** We set up and oversee security contracts to keep your site protected.

#### SITE & EXTERIOR

- **Landscaping & Pest Control:** We manage seasonal contracts, irrigation systems, and snow removal to keep your grounds pristine.
- **Parking & Hardscape:** We handle repairs for asphalt, curbs, and sidewalks, as well as line painting, drainage, manholes, and fencing.



## SITE & EXTERIOR

- **Loading Docks & Garage Doors:** We maintain and replace doors, cushions, wiring, and associated concrete works.

## INTERIOR & TENANT SPACES

- **Janitorial:** We contract and schedule cleaning services to maintain a professional environment.
- **Painting:** We manage interior and exterior painting projects.
- **Retail & Office Fit-Outs:** We coordinate trades, define the scope, budget the project, and ensure successful delivery.
- **Small Renovations:** We handle partial upgrades, finishes, door and window replacements, and concrete work.

## INSPECTIONS & PLANNING

- **Visual Inspections:** We conduct regular checks on HVAC, roofing, fire systems, and plumbing.
- **Cost Projections:** We provide 3-year outlooks for maintenance and potential emergency costs.
- **Strategic Planning:** We handle budgeting, quoting, and execution planning.
- **Lease Guidance:** We clearly delineate tenant versus landlord obligations based on lease agreements.



## PREVENTIVE MAINTENANCE MANAGEMENT

Our goal here is to stop problems before they start. This proactive approach keeps systems running efficiently and ensures you meet all operational and safety standards.

- **Roofing:** Regular leak inspections, thermal imaging, drain clearing, and removal of snow and debris.
- **HVAC:** Routine filter replacements, equipment inspections, coil cleaning, and system balancing.
- **Plumbing:** Testing backflow devices, inspecting fixtures, and checking pumps and tanks.
- **Electrical:** Inspecting panels, testing lighting and signage, and verifying heater function.
- **Fire & Life Safety:** Testing alarms, sprinklers, and extinguishers, verifying exits, and conducting evacuation drills.
- **Exterior/Site:** Inspecting asphalt, sidewalks, curbs, drainage, and landscaping health.
- **Loading Docks:** Checking dock plates, cushions, and garage door functionality.
- **Interior:** Reviewing finishes, doors, windows, and janitorial quality.

## DEFERRED MAINTENANCE PLANNING

We help you manage what can wait versus what needs attention now. This process captures known deficiencies that are postponed and builds a prioritized roadmap with cost forecasts over a 3+ year horizon.

- **Roofing:** documenting roof age, leak history, and projected replacement needs.
- **HVAC:** Tracking unit age and repair history to plan for end-of-life replacement.
- **Plumbing:** Recording recurring issues and inspection deficiencies.
- **Electrical:** Noting outdated lighting or panels and planning for pending upgrades.
- **Fire & Life Safety:** Tracking inspection deficiencies and equipment expiration dates.
- **Exterior/Site:** Logging cracks, drainage issues, and needed curb or sidewalk repairs.



- **Loading Docks:** Recording pending replacements or concrete repairs.
- **Interior:** Documenting wear on finishes, windows, and doors, as well as deferred improvement projects.

## FACILITIES INSPECTION SERVICES

Our inspections give you a full picture of your property's condition and priorities, so you can manage risk and make informed maintenance decisions.

- **On-Site Assessments:** Senior facilities professionals inspect building systems and overall conditions across all trades.
- **Condition Reporting:** Clear, location-specific summaries highlighting risks, deficiencies, and near-term issues.
- **Preventive Maintenance:** Recommendations to keep systems running and avoid downtime.
- **Deferred Maintenance:** Prioritized plans to support budgeting and long-term strategy.
- **Emergency Preparedness:** Guidance for coverage and response planning.
- **Specialist Systems:** Advice on equipment needing dedicated service contracts.
- **Vendor & Service Coordination:** Location-specific lists of key trades and service providers for quick access when you need repairs or inspections.

## Future proof your facility. Let's connect.

Let's create a facility management plan that protects your investment and elevates your business. If you'd like to talk through the next steps or have questions about where to start, we're always here to help. Contact us today to learn more.

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